

## ABSTRACT

Welfare of Differently Abled Persons – Computerization of the Welfare of Differently Abled Persons Department- Appointment of Consulting Agency- Administrative sanction-Orders- Issued.

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Welfare of Differently Abled Persons (DAP 2.1) Department

G.O.(Ms) No.13

Date:13-02-2015 ஜய, மாசி 1, திருவள்ளுவர் ஆண்டு 2046

From the State Commissioner for the Differently Abled letter No.003939/S.O/2014, dated 27.8.14.

## ORDER:

While moving Demand of this Department during the year 2014-15, among the other things, Hon'ble Minister (SW&NMP) has announced the following:-

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"To monitor the welfare schemes through online and to collect relevant datas, the department is be computerized. For this activities, a consulting agency will be appointed to make e-Governance by spending an amount of Rs.25.00 lakhs."

2. In the light of the above announcement, the State Commissioner for the Differently Abled has sent a proposal by emphasizing the need to computerize the department and thereby implement end to end solutions.

3. Further, the State Commissioner for the Differently Abled has also narated the prime objective of the implementation of the end to end solutions and scope of the consulting firm to be selected. Moreover, the State Commissioner for the Differently Abled has stated that to achieve the goal, as per the announcement made by the Hon'ble Minister, the Tamil Nadu E-Governance Agency may be appointed as Consultancy firm to study the requirement for implementing the end to end solutions and a sum of Rs.25,00,000/- (Rupees Twenty Five lakhs only) may be sanctioned subsequently for the same.

4. The Government have examined the proposal carefully and decided to accept the same in principle. Accordingly, an administrative approval is accorded to the State Commissioner for the Differently Abled to appoint a consultancy firm to study and to implement the end to end solutions for computerization of the departmental activities in consultation with ELCOT.

5. The State Commissioner for the Differently Abled is also requested to send a suitable proposal for sanction of expenditure for computerization of departmental activities, based on the detailed estimate reported by the selected agency in the tender procedure.

- 6. The selected agency has to make the following exercises:-
- i. To create a data base of all the Differently Abled Persons, ID card holders, population of Differently Abled Persons in Tamil Nadu and to have all the details of disbursement of benefits.
- ii. To conduct a detailed Process Study to understand Organization Structure, functions and services of the Department. To prepare an extensive Gap Analysis.
- iii. To suggest Government Process Re-engineering in the existing processes to deliver quick and quality service to the Differently Abled.
- iv. To make on-line monitoring of progress of Scheme Implementation, Expenditure details and Collection of Periodical reports from sub-ordinate unit offices.
- v. To assess the IT infrastructure/computerization requirements of the Department in all activities including hardware, network and software requirements and to propose the exact periodic requirement.
- vi. To prepare a detailed System Requirement Specifications (SRS) for the End to End Integrated Solution based on the study.
- vii. To identify suitable model for the End to End Integrated Solution ensuring quality and timeliness of the project deliverables.
- viii. To prepare the eligibility requirements and draft documents like EOI/RFP for bidders in the open tender for the Department End to End Integrated Solution project.
- ix. To assist the Department in floating of tender, conduct pre-bid meetings and evaluation of bids and make appropriate recommendation to the Department for choosing the bidder as per tender regulations.
- x. To assist the Department in the drafting implementation and Service Level Agreement between Department and the successful bidder.

xi. To serve as the owner's engineer for monitoring and implementation of the project by the service provider and evaluating service level against benchmarks at various stages of the implementation including deliverables, timeliness, and training of Department personnel in monitoring the implementation and service levels for a period upto 6 months.

7. The selected agency has to submit the project review report within six months time from the date of agreement.

8. This order issues with the concurrence of the Finance Department vide its U.O. No. 7879/Fin( SW)/2015, dated 11.02.2015.

(By Order of the Governor)

То

The State Commissioner for the Differently Abled , Chennai-78. The Managing Director, ELCOT, Chennai. The Information and Technology Department, Secretariat, Chennai-9. The Finance (SW) Department, Secretariat, Chennai-9. SC/ SF

// Forwarded by Order//

Section Officer.